

OVERVIEW

This Limited Lifetime Warranty applies to FrameSaver® FusionFrame® ("FusionFrame Products" or "Product") exterior door frames, mullions, brickmould and casing manufactured by Endura Products, Inc. ("Endura").

WHAT THIS WARRANTY COVERS

Subject to the limitations and exclusions below, Endura warrants that for the lifetime of FusionFrame Products they will not rot or decay resulting from water absorption and subsequent fungal damage through the composite bottom or composite skin of the Product under conditions in which it was originally installed. Additionally, FusionFrame products are warranted against defects in material and workmanship, and delamination that renders the Product unusable.

INSTALLATION SPECIFICATIONS

This Limited Warranty is expressly conditioned upon the installation of FusionFrame Products in accordance with Endura's installation instructions and, where applicable, industry-accepted guidelines or local building codes; and that the composite end of the FusionFrame Product core is positioned at the bottom of the installed Product and extends at least 2-1/2" up from the bottom of each leg.

WARRANTY PERIOD

Lifetime from the date that the Product was originally purchased. This warranty is fully transferable.

EXCLUSIVE REMEDY

In the event that the FusionFrame Product fails to meet this Warranty, Endura will (i) replace any defective Product; and (ii) reimburse Warranty Holder for reasonable costs associated with removal, reinstallation, finishing, freight and/or taxes for the Product.

WARRANTY CLAIMS

If you have a problem with your FusionFrame Product, please contact the dealer/distributor from whom you purchased your Product or contact us directly at:

Mail: Endura Products Customer Service
Attn: FrameSaver FusionFrame Warranty Claims
8817 W. Market St., Colfax, NC 27235

Phone: (800) 334-2006
Fax: (336) 668-4478
Email: warrantyclaims@enduraproducts.com

You can help us serve you faster by collecting and including the following information:

- Documentation of the Product proof of purchase and purchase date;
- Written description of Product issues or concerns;
- A picture of the defective Product;
- Your name, address where the Products is installed and telephone numbers.

WHAT THIS WARRANTY DOES NOT COVER

This Warranty does not include non-conformities or damages attributed to or arising from:

- Normal wear and tear, or natural weathering of surfaces.
- Coatings or finishes applied to the Product.
- Rot, decay or fungal damage, for whatever reason, to non-composite portions of the Product.
- Animal or insect damage.
- Chemical or physical damage.
- Warp within tolerances: bow no more than 7/8" per 6' of length, crook or twist no more than 5/32" per 6' of length, and cup no more than 1/16" per 4" or more of width.
- Product failure due to misuse or abuse; or by alteration or modification of the Product (e.g. machining of the composite portion of the FusionFrame Product).

- Failure to properly finish/coat Stainable Woodgrain Products prior to installation, but in no case later than 30 days after installation.
- Damage caused by failure to provide ongoing maintenance to the Product's applied finish.
- Damage caused by failure to seal all fastener or other holes in the Product.
- Damage caused by storing the door unit outside prior to installation.
- Improper installation not in conformance with Endura installation instructions and, where applicable, current industry standards or local building codes.

IMPORTANT LEGAL INFORMATION

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY AND ALL OTHER APPLICABLE WARRANTIES AND REMEDIES. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO FUSIONFRAME® PRODUCTS IS LIMITED IN DURATION TO THE TERM OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty or exclusions of limitations of incidental or consequential damages may last, so these limitations may not apply to you. This Warranty gives you specific legal rights. You may have other rights, from state to state.

ADDITIONAL INFORMATION

HANDLING & INSTALLATION REQUIREMENTS

- 1. Machining:** Only the routing of mortises for hinges and lock strike plates may be done to the door jambs and mullions. Any trimming or cutting must be done in accordance with Endura's instructions and industry-accepted guidelines. The core's composite portion must extend at least 2-1/2" from the bottom face to the bottom of the composite finger joint.
- 2. Storage:** Store indoors only, in dry and clean areas. Wood is dimensionally influenced by moisture changes in its surrounding environment. Damp, moist or extremely humid environments may result in excessive warping, twisting or bowing of wood containing products.
- 3. Mishandling:** Do not drag, scrape or slide the door unit. It should be lifted and carried. Any damage from mishandling of the Products will void this warranty and all future warranty claims.
- 4. Rough Opening:** The rough opening should be no more than 1/2" higher and no more than 3/4" wider than the outer dimensions of the door system frame. The rough opening should be no more than 1/8" out of plumb over the height of the opening. The subsill (the lowest horizontal structural member of the rough opening) should be capable of being leveled to within 1/16" over the width of the opening. The subsill should not slope toward the interior of the home.
- 5. Sill Caulking/ Sealant:** Apply three beads of exterior grade polymer-based or polyurethane sealant, 1/2" wide each, along entire rough opening underneath the door sill.
- 6. Level, Plumb and Square:** Assure that the door system frame is located within the rough opening and shim so that the frame is level, plumb and square. Shim behind each hinge, and on the strike side frame opposite the hinges. Shim behind deadbolt and strike plates.
- 7. Anchoring:** Nail or screw through the door frame and header as instructed, and do not use the brickmould to anchor the unit to the rough opening. At least one of the fasteners for each of the hinges and all of those on the strike side frame and header locations should penetrate through the door system frame and into the rough opening stud to provide maximum holding strength and secure anchorage.
- 8. Flashing:** Install at the jambs, sill and header as required per flashing manufacturer's instructions or local code requirements to prevent water from penetrating into the wall cavity.
- 9. Caulking:** All joints must be caulked between the rough opening and the door system frame, and between frame members. Caulk carefully between the sill and subfloor to prevent water from entering below the door unit. Fill all gaps of 1/4" or more with filler rod. Caulk all fastener holes. Use only compatible caulking sealants and apply in accordance with the caulking sealant manufacturer's installation instructions.
- 10. Field Finishing:** It is the responsibility of the installing contractor and painter to fill all nail or screw holes and finish raw surfaces that result from job fitting, and to clean surfaces prior to finishing.

STAINING & PAINTING INSTRUCTIONS

- 1. DO NOT sand the Product surface.** This could result in damage to the Product.
- 2. Prior to top coating, the surface must be free of dust, dirt, oil, grease and other contaminants.** If cleaning is necessary, mild soap and water is recommended. Follow separately issued FusionFrame cleaning instructions.

- 3. Pre-Finished FusionFrame®:** Top coating is not required, however if a coating is desired, follow separately issued FusionFrame Finishing Instructions.
- 4. Stainable Wood Grain FusionFrame:** Requires top coating per separately issued FusionFrame Finishing Instructions. Apply a finish coat before installation or immediately afterwards, but in no case more than 30 days after installation. Direct exposure of unfinished frames to sunlight and weathering may lead to degradation of color and appearance.
- 5. DO NOT coat weatherstrip or corner pads.** Coatings may contain solvents which, when coming in contact with plastics and vinyl used in weatherstripping, can cause these materials to lose their flexible qualities and reduce their performance.
- 6. Products should be inspected annually to determine condition of the coating.** Refinishing of applied coatings should be conducted as needed or per the coating manufacturer's recommendations. Any signs of blistering, peeling or cracking the finish should be immediately repaired. Failure to properly maintain the topcoat will result in further coating degradation.
- 7. Recaulking is required to maintain integrity of joints.** Any signs of cracks along joints of the brickmould, jambs, headers or mullions should be resealed with a high-quality exterior caulk.
- 8.** Since many factors influence the appearance and durability of finish coatings, **Endura cannot be responsible for coatings applied to FusionFrame Products.**

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⚠ WARNING: Drilling, sawing, sanding or machining wood products can expose you to wood dust, a substance known to the State of California to cause cancer. Avoid inhaling wood dust or use a dust mask or other safeguards for personal protection. For more information go to www.P65Warning.ca.gov/wood.

Innovation protected under patents and patents pending in U.S. and Canada. See www.EnduraPatents.com.

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